



## 2022 Online Banking Set-Up Instructions

### Mobile App First Time Users:

1. Download the LINCOLNE mobile app from the iPhone app store or Google Play Store. Use the link to download the app <https://biglink.to/LINCOLNEmobileapp>
2. If you are already signed up for e-branch online banking, and have an ID and password, use those two to log in. Your ID and password will be the same for the mobile app and e-branch online banking.
3. Open the app, then click Enroll in Online & Mobile Banking.
4. Enter prompts (Account Number, Last 4 of SSN, Date of birth, and all numbers in the first line of your street address. You may have to add your Apartment Number or PO Box Number if necessary).
5. A confirmation code will be sent to the email on your account, find the code then enter it and click continue.
6. Create your User ID, it must contain at least one letter, cannot contain your account number, and must be 6 or more characters in length. User IDs can only contain the following special characters: @\_+.
7. Create your password, must contain at least one letter and one non-letter, cannot contain your User ID or your Account Number, and must be 8 or more characters in length.
8. Complete the Challenge Security Questions. Your answers will be case-sensitive.
9. You will now need to authenticate your device. Choose to receive a code either by email or text message.

- 10.** Enter code and click continue.
- 11.** Choose either One-Time Use or Permanent Use. Permanent use will save this device, one-time use will require this code every time you log in to this device.
- 12.** Enter your device name, (E.g., my laptop, my iPhone) this will keep track of which devices you have authenticated for your account. Click continue.
- 13.** Arrive at our announcements page, click continue.
- 14.** You are successfully logged into the LINCONE mobile app!